



# KENTUCKY DERBY®

KENTUCKY DERBY 146  
DERBY WEEK COVID-19  
HEALTH AND SAFETY OPERATIONS PLAN  
LAST REVISION: AUGUST 12, 2020  
(PLAN SUBJECT TO FUTURE REVISION)



CHURCHILL DOWNS

# Plan Summary



# KENTUCKY DERBY WEEK 2020

For 145 consecutive years, the Kentucky Derby has provided an experience unlike any other. The 146<sup>th</sup> Run for the Roses will look different to ensure the safety of guests and personnel, but the most exciting two minutes in sports will still offer an unmatched experience.

The Health and Safety Operations Plan is an overview of the numerous steps being taken to ensure the safety of all those present for racing during Kentucky Derby Week. Kentucky's Healthy at Work guidelines are employed throughout the plan. Highlights are provided below. Together, our guests and personnel following these procedures will create a safe and enjoyable environment for all those in attendance. Churchill Downs is committed to the enforcement of these protocols and procedures. We will have the necessary security personnel onsite to ensure that these expectations are adhered to by guests.

1. **Venue Capacity** – Attendance will be less than 14% of total capacity from the event record. All areas will see reductions in ticketing and added restrictions on movement between areas. There will be no General Admission for Derby Week and the infield will be closed. Reserved seating will be limited to a maximum of 40% occupancy.
2. **Entry Procedures** – Guests and personnel will be screened prior to entry including a temperature check and medical questionnaire. They will be provided with personal protective equipment (PPE) including a face mask, personal-use hand sanitizer, and personal stylus pen to use at betting terminals.
3. **Social Distancing** – Throughout the facility, signage will remind guests and personnel of proper physical distancing protocols. Floor decals in high traffic areas such as at mutuel lines, betting terminals, and food and beverage outlets will indicate 6 feet of spacing.
4. **Hand Sanitizing** – In addition to personal-use hand sanitizer provided upon entry, hand sanitizing stations will be placed throughout the facility with signage reminding guests and personnel of the importance of keeping hands clean.
5. **Face Coverings** – The use of a protective face covering will be required by all personnel and guests. Churchill Downs personnel will be stationed throughout the facility to help maintain this policy. Facial coverings may be removed only when actively eating or drinking.
6. **Wagering** – Mutuel tellers will be properly spaced and provided PPE for their protection. Guests will be required to wear masks, reminded to properly distance, and encouraged to wager online at [Twinspires.com](https://www.twinspires.com).
7. **Cleaning/Sanitizing** – High touch surfaces will be regularly sanitized. Restrooms and food and beverage outlets will be a top priority for cleaning personnel.
8. **Food/Beverage** – Self-service options are being replaced by pre-set served meals. Beverages will be served with wrapped straws and cans will not be opened for guests.

## THE NUMBERS



# Plan Details



# Event Overview



## KENTUCKY DERBY 146

Churchill Downs Racetrack's Derby Week COVID-19 Health and Safety Operations Plan closely follows the guidance established by the Commonwealth of Kentucky's Healthy at Work requirements. Additionally, CDC recommendations and feedback from the Louisville Metro Public Health Department guided the formation of this plan. Public health guidance throughout the facility, including for food and beverage service, is met or exceeded.

If further guidance is received, we reserve the right to modify our Health and Safety Plan accordingly.

## ASSUMPTION OF RISK

Churchill Downs Racetrack (CDRT) has taken enhanced health and safety measures to mitigate the risk of exposure to COVID-19. Follow all instructions and guidelines during your visit. An inherent risk of exposure to COVID-19 exists in any public place where people are present. According to the Centers for Disease Control and Prevention, senior citizens and guests with underlying medical conditions are especially vulnerable. By visiting CDRT, you voluntarily assume all risks related to the exposure to COVID-19.



## PROGRAMMING CHANGES THROUGHOUT DERBY WEEK

- Backside (these protocols will be in place every day of Derby Week)
  - Restricted access to the backside to only essential personnel
  - No public morning workout viewing from the backside
  - No crowds and parties during race days in the afternoons
  - Stable Suites for Derby and Oaks owners will not be built
- Opening Night
  - Opening Night to Derby Week will not take place this year, but the arts theme and any pre-purchased tickets to that event have been transferred to Downs After Dark on September 19.
- Dawn at the Downs
  - Originally planned to be held Tuesday and Wednesday of Derby Week with live racing later those afternoons, the event has been moved to Monday, August 31 and limited to guests with reserved seats.

## PROGRAMMING CHANGES THROUGHOUT DERBY WEEK

- Champions Day (Tuesday)
  - Post Position Draw and President's Reception will be held with social distancing guidelines in place.
  - Jockey & Trainer Autograph session has been canceled to limit guest congregation.
  - Derby Week Industry Insider Handicapping Seminar will accept fan questions via livestream on Kentucky Derby social media without an in-person audience.
- Thurby (Thursday)
  - Musical performances will be moved from the Plaza stage to trackside Pagoda.
  - Thurby Classic Sweepstakes will be conducted with social distancing.
  - Taste of Derby is canceled.

## PROGRAMMING CHANGES THROUGHOUT DERBY WEEK

- Oaks Day (Friday)
  - The Kentucky Oaks Survivors Parade will be represented with a video tribute.
  - The Longines Fashion Contest will be conducted digitally.
  - In person artwork signings have been canceled; artist-signed posters may be purchased at the onsite Churchill Downs store.
- Derby Day (Saturday)
  - The Red Carpet entrance has been eliminated to reduce congregation.
  - The Winner's Party will be held after Derby with limited attendance.
  - In person artwork signings have been canceled; artist-signed posters may be purchased at the onsite Churchill Downs store.
  - The military enlistment ceremony has been canceled.

# Guest Safety



# MEDICAL STRATEGIES

- Significantly reduced attendance below what was approved by public officials
  - Coordinated closely with the Kentucky Governor's Office
  - Restricted and canceled Oaks and Derby related events deemed high risk
- Open dialogue with health and government officials
  - Monitor public health data and trends in COVID-19 infection rates
- Revised Fan Code of Conduct establishing expectations for guests coming to Derby Week races and events
- Screening for personnel and guests upon entry
  - Medical questionnaire regarding symptoms and possible previous exposure
    - Any answer in the affirmative will result in denied entry
  - Temperature check
    - Initial contactless temperature screening performed
    - Must register temperature below 100.0 for entry
    - Secondary temperature check will take place for verification prior to denial of entry
- Guests provided with a face mask, personal hand sanitizer, and personal stylus upon entry
- Protective face covering required for guests and personnel unless guests are actively eating or drinking
  - Churchill Downs personnel to remind guests of this policy
- Social distancing practiced throughout the facility
  - Signage in high traffic areas and floor decals in lines to remind guests and personnel of the policy
  - Directional stairs and reduced elevator capacity
- Readily available hand sanitizing stations
- Communications plan to drive awareness and adoption
- Changes in venue operations to limit person-to-person touchpoints
- Personnel training on COVID-19 awareness, social distancing, personal hygiene, and best practices for their roles

## FAN CODE OF CONDUCT

In order to comply with social distancing requirements, guest capacity reductions will be in effect in all areas. The use of face coverings, proper personal hygiene, and frequent handwashing are vital to help keep everyone healthy and safe.

- Utilizing the current best practice guidelines from the CDC, protective face coverings/masks are required for all guests unless actively eating or drinking. Churchill Downs personnel will remind guests of this policy.
- Guests will be asked to wash hands for 20 seconds or sanitize them frequently.
  - To assist in hand washing and cleaning, hand sanitizing dispensers, touchless whenever possible, are placed at key entrances and contact areas.
- Guests will be encouraged to socially distance themselves from others when possible.
- Guests will follow all posted signage throughout the facility (i.e. elevator capacities, floor decals).

Compliance of Churchill Downs' public safety measures is a condition of admittance and will be strictly enforced. Offenders will receive a warning; repeat offenders will be escorted from the property.

## SOCIAL DISTANCING

- In accordance with Louisville Metro Public Health Department, Kentucky Healthy at Work, and CDC guidelines, all Churchill Downs personnel and contract personnel are required to practice safe social distancing procedures. Guests will be advised to practice social distancing when possible. Signs reminding guests to practice social distancing will be placed throughout the property with a focus on high traffic areas such as:
  - Ticket resolution windows
  - Food and beverage outlets
  - Mutuel lines
  - Restrooms
  - Stairwells and elevators
- These signs include arrows on high traffic stairwells to guide guests and elevator capacity signs indicating the maximum safe capacity allowed in each cabin.
- In certain locations where guests customarily line up for services, including wagering and concession locations, guests will be required to follow newly established queue procedures. Floor markings and signs will illustrate designated queueing locations to ensure proper social distancing is established.

# Facility Operations





## FACILITY WIDE REDUCTIONS

- Attendance will be less than 14% of total capacity from the event record. Reserved seating will be limited to a maximum of 40% occupancy.
- General admission tickets will not be sold.
  - The infield will not be open to guests for Derby Week.
- Due to capacity restrictions, we are eliminating ticket types that add additional customers to seating sections beyond the seated amount.
  - Standing Room Only or "Walk Around" tickets have been eliminated.
- Credentials for guests and personnel will be significantly reduced to only those that are necessary.
- The backside will be limited to essential personnel. Guests and parties on the backside for morning works and during race days will be eliminated.
- Events with technical execution constraints will be canceled.

## TICKETING

- All outdoor ticket holders will be reseated in a new comparable location either prior to or during the event to provide for maximum distancing.
- Guests will not be able to purchase a ticket on the day of the event. Tickets available for pre-purchase are limited and are only available for select days. Other than for participants, no additional inventory will be sold for Oaks or Derby Days. Please visit [ChurchillDowns.com](http://ChurchillDowns.com), [ticketmaster.com](http://ticketmaster.com) or the Churchill Downs mobile app for up to date inventory.
- While guests will not be able to purchase a physical ticket at the traditional ticket office, ticketing personnel will be available at the Paddock and Clubhouse Ticket Offices to address any ticket resolution issues.
- To reduce contact between personnel and guests, all tickets will be delivered digitally. For help with accessing your mobile tickets, see the following page or call 502-636-4450.
- Once tickets are received, guests will be able to access their ticket on their own mobile device.

# MOBILE TICKETING INFORMATION

CHURCHILL DOWNS APP

## How can I transfer tickets to my guests?



### STEP ONE

Download the Churchill Downs Racetrack App on your smartphone. Open the app and select the **Tickets** icon on the bottom toolbar.

### STEP TWO

Tap **Scan, Transfer or Sell**. Sign in with the email address associated with your My Churchill Downs Account Manager.



### STEP THREE

Tap the desired event, then select **Transfer**. Follow the prompts to send tickets to your guest via SMS text message or email.\*

Find detailed how-to guides at [ChurchillDowns.com/howtoguide](http://ChurchillDowns.com/howtoguide)

\*Transfer recipients must sign into their My Churchill Downs account or create an account before accepting a ticket transfer.

v 2020.3

Available on the Google Play

Available on the App Store

CHURCHILL DOWNS APP

## How can I scan tickets on my smartphone?



### STEP ONE

Download the Churchill Downs Racetrack App. Select the **Tickets** icon and then select **Scan, Transfer or Sell**.

### STEP TWO

Enter the email and password associated with your My Churchill Downs Account and tap **Sign in**.



### STEP THREE

Select the event you are attending and tap **View Barcode**. Scan your device at the turnstiles.

### PLAN AHEAD!

Add tickets to your Apple Wallet for quicker entry at all scanning locations.

Find detailed how-to guides at [ChurchillDowns.com/howtoguide](http://ChurchillDowns.com/howtoguide)

v 2020.3

Available on the Google Play

Available on the App Store

# WAGERING

## Mutuel Lines

- Mutuel tellers will be assigned to specific windows, usually every other one to allow 6 feet spacing in between each wagering line. Mutuel tellers will be wearing protective face coverings. Disposable gloves are available as an added option. They will be supplied with hand sanitizer dispensers to utilize after each interaction. Hand sanitizer dispensers will be positioned near each wagering line for guests to use before and after placing a bet.
- Guests will be required to wear a facial covering and practice social distancing when queuing. Floor decals will be spaced 6 feet apart.

## Self-Service Terminals

- Self-Service terminals will be accessible for guests to wager as permitted by social distancing guidelines. Generally, every other machine will be powered on to allow proper spacing of guests. Terminals will be cleaned before each day and periodically throughout each day. The use of the stylus provided to each guest upon entry will be encouraged for all self-service terminal interactions. This will reduce contact with high touch surfaces. Signage will be posted to remind fans to practice social distancing and hand-sanitizing stations will be made readily available for guests to use after each wager is placed.

## TWINSPIRES.COM



- Guests will be encouraged to wager through Churchill Downs' online wagering platform, Twinspires.com.
- Through this platform, guests can fund an account, place a bet, and withdraw winnings without the need to interact with another person.
- TwinSpires representatives will be present to assist guests with signups as needed.

## CLEANING AND DISINFECTING OPERATIONS

- Housekeeping personnel will ensure that cleaning and sanitation of frequently touched surfaces are conducted using EPA registered household disinfectants. High touch point areas, including all seating, tabletops and other tabletop items, door handles, handrails, elevator buttons, phones, pens, and keypads will be cleaned on a constant rotation.
- Food and beverage personnel will wipe their workstations/cash registers down with disinfectant at the end of their shift. Disinfecting wipes will be made readily available to all restaurant personnel to clean stations frequently.
- All personnel will be educated on CDC proper hand washing techniques including the avoidance of touching eyes, nose, and mouth to minimize the spread of COVID-19 and other viruses.

# Workforce Procedures



## WORKFORCE MEDICAL SCREENING & COVID-19 TRAINING

- Prior to entry, all track personnel undergo daily medical screening, which includes a well-being questionnaire and temperature check.
- In addition, training on COVID-19 awareness has been provided to all personnel detailing the proper use of masks, social distancing, and proper hand washing techniques including the avoidance of touching eyes, nose, and mouth to minimize the spread of COVID-19 and other viruses. All personnel will wear a mask and practice proper social distancing.
- Housekeeping personnel have been trained, in compliance with CDC, Health Department, and OSHA regulations, to address potential worker exposures.
- Restaurant personnel have been trained for both personal hygiene and food safety practices. These practices include hand washing for 20 seconds with soap and water before, during, and after preparing food and before eating and the use of disposable food service gloves.



# Communications and Signage



## COMMUNICATIONS AND MESSAGING

- Churchill Downs will use the following channels & platforms to proactively communicate safety & fan code of conduct messaging to its guests.
- In advance:
  - Earned Media: press release, media statements & briefings
  - Kentucky Derby Social Media: reaching over 1,000,000 followers
  - KentuckyDerby.com
  - Direct Messaging to ticketholders via email & direct mail
  - Churchill Downs Racetrack mobile app
- Day of Event/In Venue - regular reminder messaging of specific safety protocols via:
  - Video Boards & Public Address System
  - Churchill Downs Racetrack mobile app
  - Social Media
- Churchill Downs continues to monitor public health data and stay in contact with local and state officials. Updates are communicated to the public via ChurchillDowns.com and KentuckyDerby.com.

## CODE OF CONDUCT ENFORCEMENT

Churchill Downs personnel will move about the facility to monitor conditions and assist customers. Churchill Downs personnel will remind guests to practice social distancing and wear a protective facial covering.

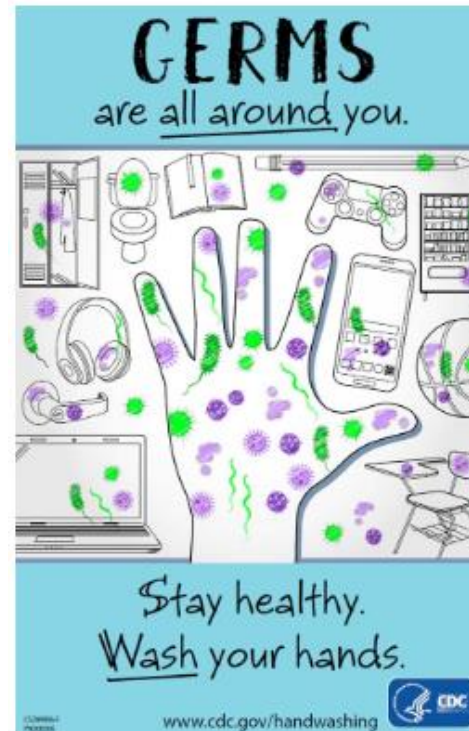
Elevators will be limited in capacity and stairwells will be marked by directional arrows when possible.

- Churchill Downs personnel will monitor the new reduced elevator capacities and operate elevator controls but will not be stationed inside the elevator cabins.
- When possible, guests will be instructed to utilize escalators and stairwells.

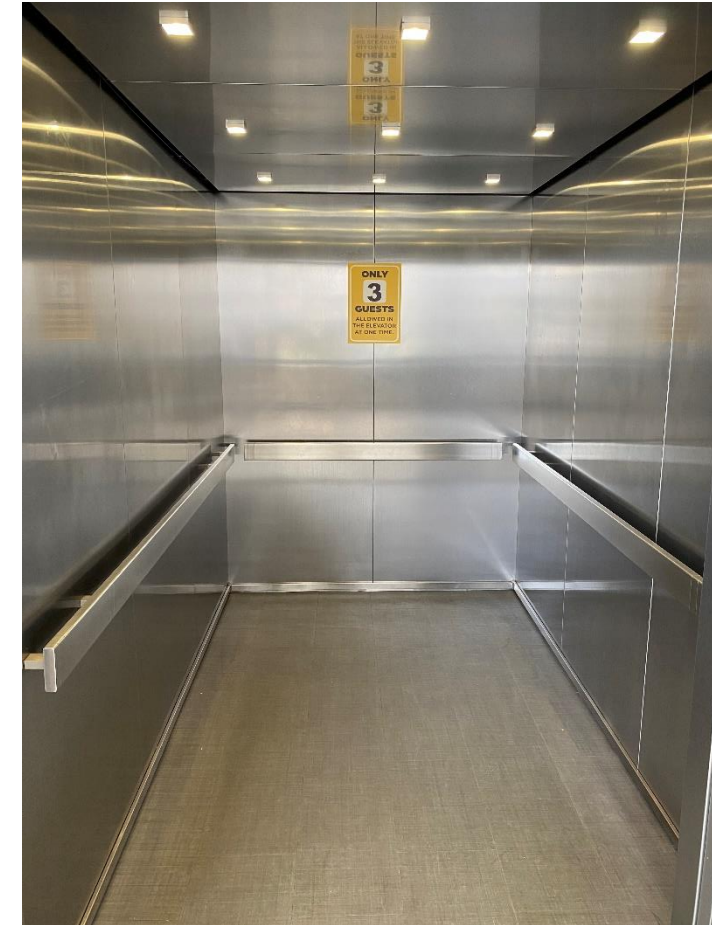
Compliance of Churchill Downs' public safety measures is a condition of admittance and will be strictly enforced. Offenders will receive a warning; repeat offenders will be escorted from the property.

# SIGNAGE

Signage throughout the facility reminds guests of best practices as advised by public health guidelines.



# SOCIAL DISTANCING SIGNAGE



# Public Spaces



# Transportation





## PARKING AND TRANSPORTATION SERVICES

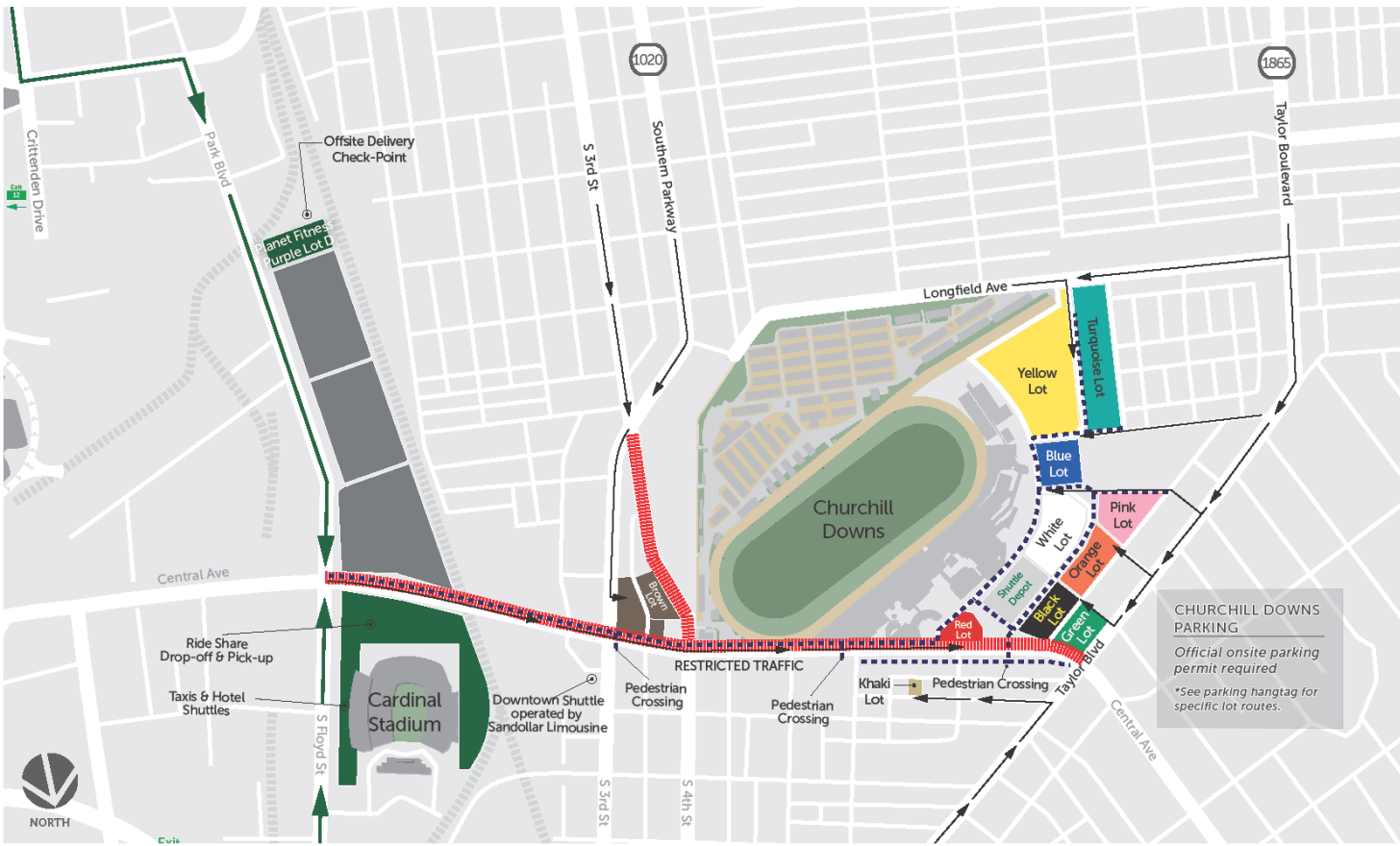
- Parking onsite at Churchill Downs Racetrack will be reserved throughout Derby Week only. In lieu of physical hang tags, guests will be sent mobile parking passes.
- Parking lot staff will be supplied with PPE, including face masks, gloves, and hand sanitizer.
- Churchill Downs will not offer any offsite guest shuttle service.
- To maintain distancing for guests utilizing neighborhood parking, Churchill Downs will coordinate three pedestrian crossings along Central Avenue at 9th Street, 6th Street, and 3rd Street. For those guests requiring ADA-accessibility, the crossings at 3rd Street and 9th Street are recommended.
- Wheelchairs used for mobility services will not be available due to a lack of possible physical distancing. Those in need of a wheelchair should bring their own.
- Mobility assistance golf cart shuttling within our parking lots will be extremely limited to ensure proper social distancing. Barriers will be installed between the driver and passengers. All seats and high touch points will be sanitized in between rides.
- Any necessary adjustments to this plan will be communicated via [KentuckyDerbyParking.com](https://KentuckyDerbyParking.com) website.



# PARKING AND TRANSPORTATION SERVICES

## GETTING TO OAKS & DERBY

KENTUCKY DERBY



**ICON LEGEND**

- INTERSTATE
- EXITS
- STATE HIGHWAY

**PATH LEGEND**

- PEDESTRIAN WALKWAY
- RESTRICTED TRAFFIC

**ROUTES**

- ROUTES TO CARDINAL STADIUM
- ROUTES TO CHURCHILL DOWNS PARKING

**PARKING**

All parking onsite is pre-sold, therefore guests will not be guaranteed ADA parking in specific lots upon arrival.

If you do not have a hangtag, and you require ADA-accessible parking, please contact us at (502) 636-4450 for assistance.

Visit [KentuckyDerby.com/Parking](http://KentuckyDerby.com/Parking) for the latest parking information.

**CHURCHILL DOWNS PARKING**

Official onsite parking permit required

\*See parking hangtag for specific lot routes.

0 1/4 mile 1/2 mile

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Maps, locations and distances are subject to change. Please visit ChurchillDowns.com for the most current maps.

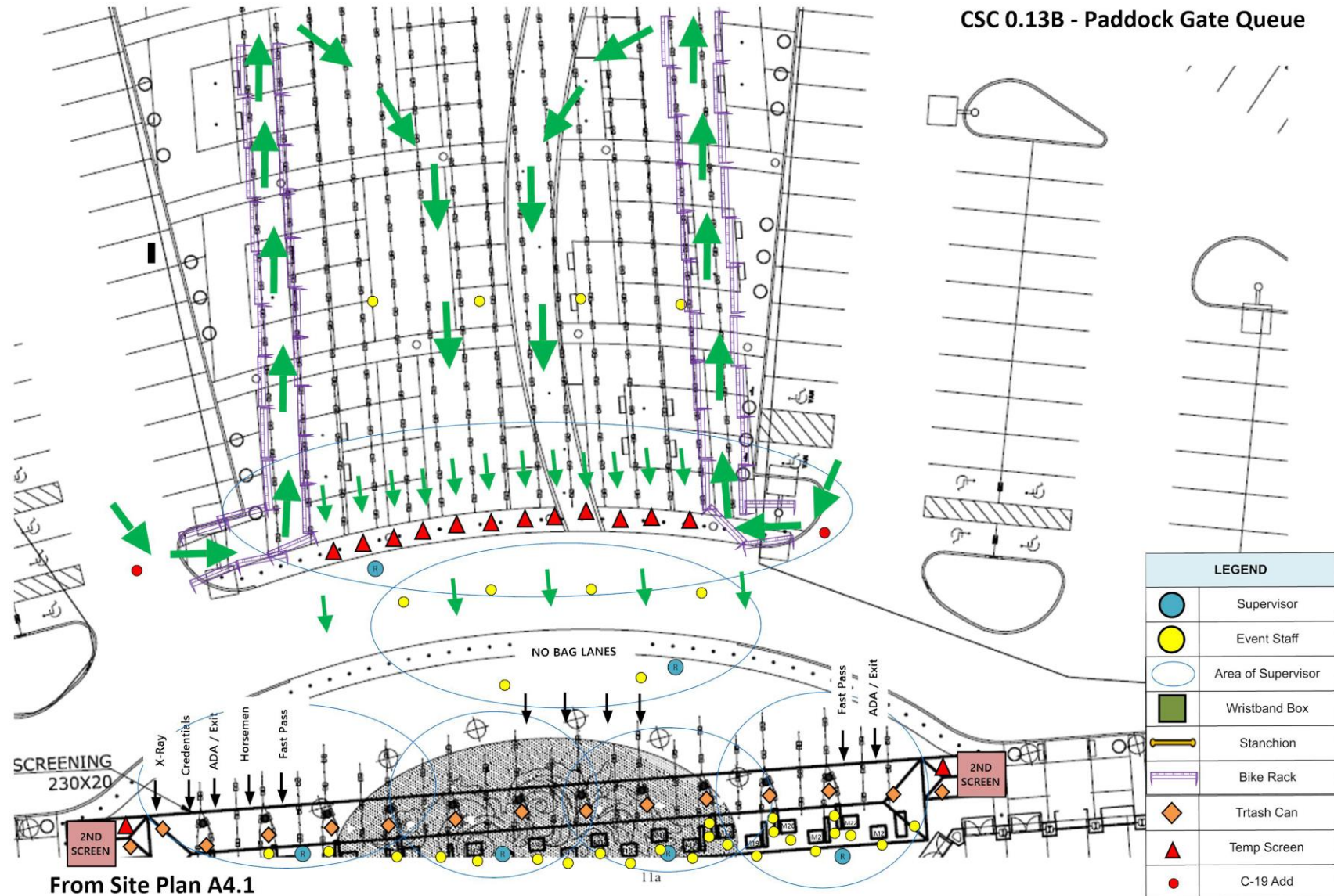
# Entry Procedures



# ENTRY PROCEDURES

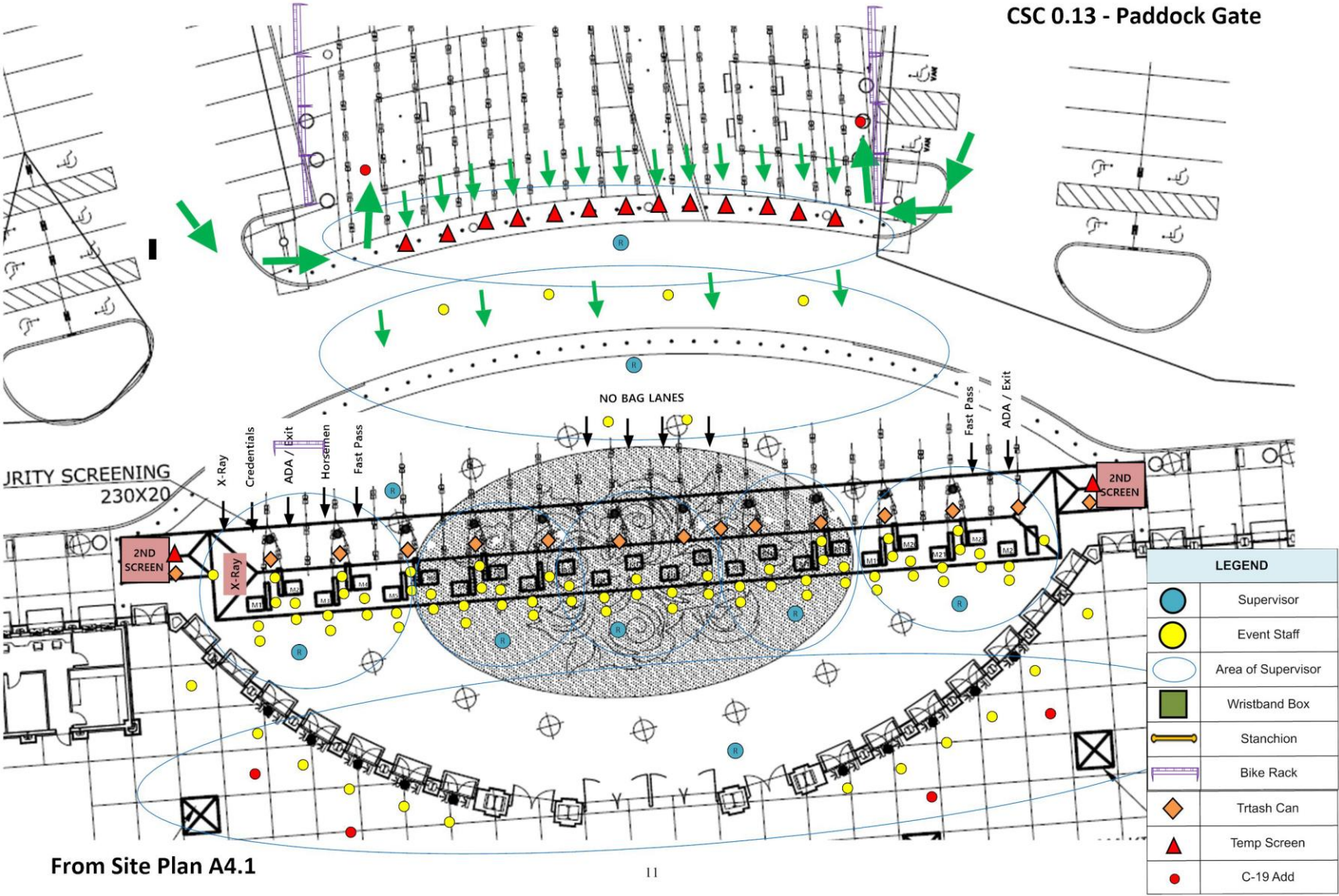
- After arriving, guests will proceed to their gate for entry.
- All guests entering the facility are required to wear a protective face covering that fully covers their nose and mouth.
- Churchill Downs Racetrack will enforce a clear bag policy for entry. Each guest is permitted one large clear bag – either a one-gallon clear Ziploc-style storage bag or a 12” x 6” x 12” clear tote bag. In addition, guests may carry one small clutch or wallet no larger than 4.5” x 6”.
- Operational turnstiles will be spaced out to allow for social distancing.
- Queue procedures, including markings indicating proper physical distance, will guide guests as they enter the gates.
- Screening will take place for guests and personnel upon entry.
  - Medical questionnaire regarding symptoms and possible previous exposure
    - Any answer to the affirmative will result in denied entry.
  - Temperature check
    - Initial contactless temperature screening performed
    - Must register temperature below 100.0 for entry
    - Secondary temperature check will take place for verification prior to denial of entry
- Guests will self-scan their ticket on their mobile device or with a printed version.
- An individual bag with a face mask, hand sanitizer, and stylus for wagering terminals will be distributed to each guest after entry.
- Churchill Downs personnel will direct guests to their ticketed area.

# ENTRY PROCEDURES: PADDOCK GATE (QUEUE)

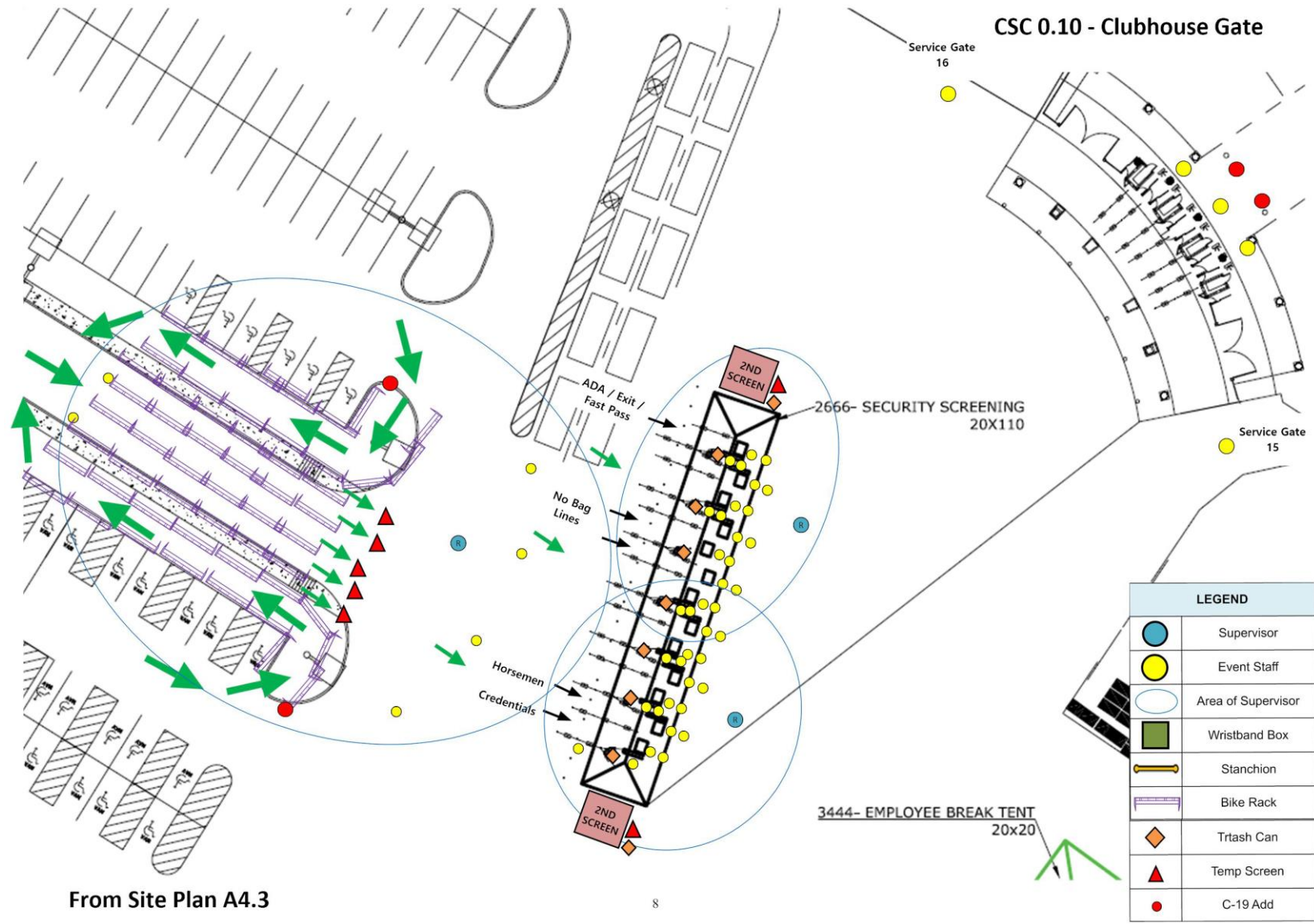




# ENTRY PROCEDURES: PADDOCK GATE

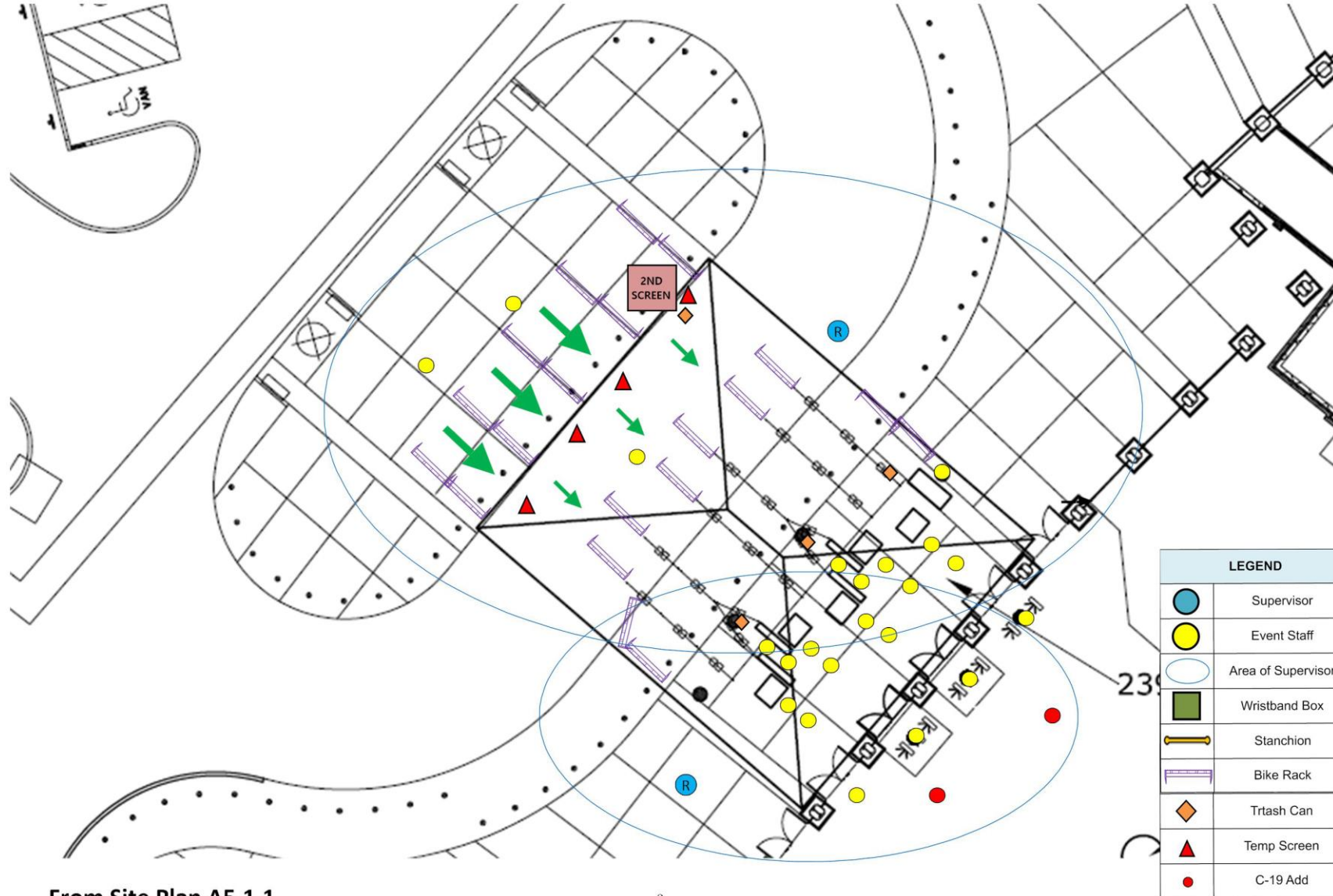


# ENTRY PROCEDURES: CLUBHOUSE GATE





# ENTRY PROCEDURES: VIP GATE



From Site Plan A5.1.1

## PROGRAM DISTRIBUTION

- Programs are included in the ticket price for all tickets.
- Guests will pick up a program from a program kiosk as they enter the venue.
- Guests may alternatively access a digital version of the day's program by scanning a QR code at program kiosks.
- Tip Sheets will be sold (cash transaction) at the program booths located at the Clubhouse Gate, Paddock Gate, and 2nd floor Clubhouse.



# Public Spaces Cleaning



# CLEANING PROTOCOLS

## Restrooms

- General use guest restrooms will be monitored throughout the day to ensure they are consistently cleaned and sanitized. Private restrooms in suite areas will be cleaned frequently each day. Hand sanitizing stations are placed throughout the property with proper hand washing signs included.
- Handwashing information will be placed in each restroom to remind guests how to properly wash their hands.

## Food and Beverage

- Frequent cleaning of food and beverage service areas will be utilized to maintain the highest level of cleanliness. Throughout the day and during shift changes, disinfecting will occur by housekeeping personnel. Dining tables, bar tops, and chairs will be frequently sanitized. All food and beverage personnel will practice proper social distancing and wear PPE. Disinfecting wipes will be made readily available to restaurant personnel.

# Retail



## RETAIL PROCEDURES

The Churchill Downs Store will be open.

- All guests must wear a protective face covering throughout their shopping experience.
- The capacity will be reduced to comply with social distancing protocols and monitored by personnel at the entrance and exits.
- Floor decals will be placed at register lines to maintain proper distance and traffic patterns.
- Hand sanitizing stations will be made available.
- Card reader keypads will be sanitized regularly.

All other retail operated, including all Fanatics locations, will be walk-up only.



Temporary retail locations  
will be walk-up only

# Medical and First Aid



## MEDICAL SERVICES & FIRST AID

The Derby 146 Health and Safety Operations Plan will utilize a total of 4 first aid locations:

- Executive Gate (main location)
- Jockey Club Suites 5<sup>th</sup> Floor
- Finish Line Suites
- 1<sup>st</sup> floor clubhouse by the Churchill Downs Store

Medical staff will include: Doctors, Nurses, Paramedics, and EMTs

Standard Operating Procedures will include:

- Proper PPE worn by all medical staff
- Continuous sanitizing of interior surfaces and equipment
- Proper patient social distancing at all locations
- Additional hand sanitizing stations made available



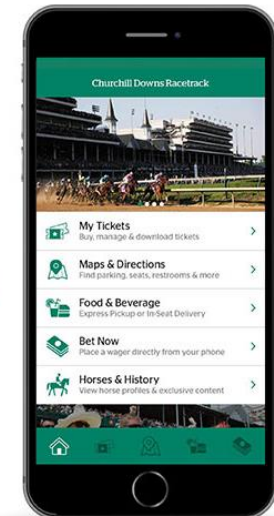
## MEDICAL SERVICES & FIRST AID

Additional COVID-19 protocols include:

- Up-to-date education and training on COVID-19 provided for all medical staff working the events
- Additional pre-entry temperature screening protocols for first aid locations
- Evaluation areas established for guests who may begin to experience or exhibit COVID-19 symptoms

Interactive maps showing security, first aid stations, and AED locations will be made available on the Churchill Downs app available for Android and iPhone.

DOWNLOAD THE  
**Churchill Downs  
App**



# Food and Beverage Operations



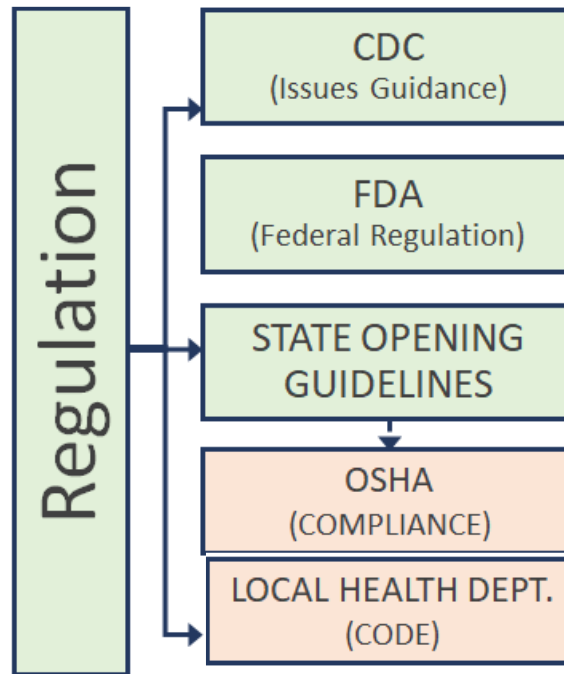


# Health and Safety



## GUIDANCE

Churchill Downs continues to receive and evaluate guidance from several public health sources, including the Louisville Metro Health Department and state authorities. Guidelines from these sources will be practiced to ensure the safety of all guests and personnel. Policies will continue to be refined and updated as public health guidance continues to evolve.



## WORKFORCE SAFETY

Churchill Downs will require comprehensive health and safety training for all on-site personnel. Adjusted group orientation for mass new hires or returns will be completed and all teams will be provided with a safe procedures walkthrough checklist. A COVID-19 safe working practice guide will also be distributed.

Signage will be posted throughout the property reminding associates of the proper use of masks, use of gloves, handwashing practices, and sneezing protocols.

Consideration for proper social distancing includes spacing team members apart as much as possible by at least 6 feet. Spacing will be marked off with signage.



# Concession Operations



## CONCESSION SERVICE

Lines outside food service areas will be stanchioned with proper spacing.

- Floor markings for proper social distancing
- Signage displaying proper social distancing etiquette
- Churchill Downs personnel outside concession areas monitoring conditions
- Limited number of points of sale open inside each location
  - Cashier at every other register
- All food items covered in the kitchen before being served to guests
- All condiments served in single packets to guests
- Wrapped cutlery sets with napkins included with food items

Third floor Clubhouse boxes have the option to place concession orders via the Churchill Downs mobile app.

## CONCESSION BEVERAGE SERVICE

- All canned beverages will remain unopened to reduce contact, allowing guests to open the beverages themselves.
- All cocktails will be served in a disposable or souvenir cup with wrapped straws.
- Proper PPE will be worn by all personnel and changed frequently.

## CONCESSION SAFETY PROTOCOLS

- Sanitizing wipes will be provided at all food and beverage outlets.
- Cashiers will sanitize frontline locations every 30 minutes.
- Frequent hand washing/sanitizing will occur.
- All personnel will wear gloves and masks to protect both co-workers and guests, changing them frequently.
- Hand sanitizing units will be placed in high traffic areas for both guests and personnel at the concession stands.
- Signage will be placed to remind guests to practice social distancing and floor decals will indicate safe distancing in line.



# Premium Operations





## PREMIUM BEVERAGE SERVICE

- All canned beverages will remain unopened to reduce contact, allowing guests to open the beverages themselves.
- All cocktails will be served in a disposable or souvenir cup with wrapped straws.
- Proper PPE will be worn by all personnel and changed frequently.

## SUITES

**Locations\*:** Starting Gate Suites, Jockey Club Suites, Winner's Circle Suites, Finish Line Suites

### Service Plan

- Meals will be served individually portioned from a pre-set menu between the hours of 11am-3pm.
- Afternoon snacks will be served and placed in each suite.
- Beverages will be served by suite attendants throughout the event.
- Disposable cutlery wrapped and pre-rolled will be handed out by attendants.
- All personnel will wear proper PPE.

\*Specific areas may be subject to change but will fall within the guidelines of the safety plan.

## PLATED MEALS

**Locations\*:** Turf Club, Turf Club Balcony, Roses Lounge, Turf Terrace, Matt Winn's Steakhouse, Mansion

### Service Plan

- Meals will be served plated from a four-course pre-set menu between the hours of 11am-3pm.
- Pre-packaged snacks will be served ala carte within guidelines established in restaurant protocols between the hours of 2:30pm until last call.
- Condiments will be served in individual packets.
- All menus will be printed single use and disposed daily.
- Verbiage will be added to the menu with sanitization procedures.
- Silverware wrapped and pre-rolled will be handed out by servers.
- Beverages will be served throughout the event by servers.
- Upon check out, servers will present the check without a check presenter to the guest with sanitizer wipes and a pen.
- All personnel will wear proper PPE.

\*Specific areas may be subject to change but will fall within the guidelines of the safety plan.

## GRAB AND GO MEAL STATIONS

**Locations\*:** Turf Club Boxes, Starting Gate Suites Dining, Starting Gate Suites Rooftop, Oaks Room, Paddock Balcony, Wicker Garden, Derby Room, Triple Crown Room, Grand Foyer, Trophy Room, Finish Line Suites Balcony, Skye Terrace, Churchill Downs Lounge, Champions Bar, Aristides Lounge, Stakes Room, Stakes Balcony, Millionaires Row 4, Courtyard 118-119, 218-219

### Service Plan

- Meals will be served prepackaged on grab and go stations between the hours of 11am-3pm.
- Pre-packaged snacks will be served between the hours of 2:30pm until last call.
- Condiments will be served in individual packets.
- Disposable cutlery wrapped and pre-rolled will be handed out by servers.
- Beverages will be served throughout the event by attendants.
- All personnel will wear proper PPE.

\*Specific areas may be subject to change but will fall within the guidelines of the safety plan.

## ELITE MEAL KITS

**Locations\*:** Horsemen Hospitality Tent, Parlay, Citation, Mott Lounge

### Service Plan

- Meals will be served as an individual Elite Meal Package from a pre-set menu delivered between the hours of 11am-3pm.
- Condiments will be served in individual packets.
- Beverages will be served throughout the event by attendants.
- Disposable cutlery wrapped and pre-rolled will be handed out by attendants.
- All personnel will wear proper PPE.

\*Specific areas may be subject to change but will fall within the guidelines of the safety plan.





AND WE'RE OFF...  
KENTUCKY DERBY 146—SEPTEMBER 5, 2020